

Build Nova Scotia Provides Update on Internet for Nova Scotia Initiative

As 2023 draws to a close, we would like to provide you with an update on the roll out of internet service across Nova Scotia.

The Internet for Nova Scotia Initiative has met, and exceeded, the original goal to bring high-speed internet to 95% of underserved homes and businesses. To date, we have close to 97% coverage with access to connections continuing to happen regularly. With the Satellite Internet Service Rebate Program, access is now available to close to 100% of Nova Scotians.

Given the large scale of many of these projects, completion of some project areas has moved into 2024. The types and volume of make ready work required for these project areas is complex and varied, and it is taking additional time for all the pieces to come together.

There have been added challenges that impacted some of these projects.

Post-Fiona restoration efforts resulted in temporary shifts of resources by providers and partners from the overall project. This event, and more recent damage related to floodings, hurricanes and wildfires, required resources to be redirected, and further impacted required make-ready work.

Make-ready work can include items such as pole inspection and replacements, additional tree trimming and permits to access areas. There are also seasonal impacts such as weight restrictions on some roads and woodpeckers that damage poles.

We are working closely with our partners at Bell, Eastlink, and Nova Scotia Power to minimize these impacts. We will continue to provide updated and timely project specific information on our website at <u>Internet for Nova Scotia Initiative</u>

It's important to note that individual addresses often have access to connections before the full project area is complete and that connections continue to happen regularly.

We'd like to remind you that the Satellite Internet Service Rebate Program remains available and provides an important interim solution for those in a current project area that is not yet complete. We want to ensure residents make an informed decision and are aware they can switch from satellite to fibre/wired once available. For more information on the rebate, and how to apply, click the link here.

If you have questions, please contact us at satellite@buildns.ca or by calling 1-800-298-2854.

