



SCHEDULE "A"
EAST HANTS WATER UTILITY
SCHEDULE OF RATES FOR WATER AND WATER SERVICE

(Effective for water supplied on and after 1 April, 2026)

RATES

The rates set out below are the rates approved by the Board for water and water services when payment is made within 30 days from the date rendered as shown on the bill.

An interest rate of 1% per month will be charged on all outstanding accounts at the end of each calendar month.

Each bill shall show the amount payable within twenty (20) days from the date rendered as shown on the bill.

In this Schedule, the word "Utility" means the East Hants Water Utility.

1. RATES:

(a) <u>Base Charges</u>		<u>Quarterly</u>
	Size of Meter	
	5/8"	47.37
	3/4"	69.47
	1"	113.66
	1.5"	224.15
	2"	356.73
	3"	710.27
	4"	1,108.01
	6"	2,212.84
(b) Consumption Rate (per cubic meter)	\$ 3.39	per cubic meter
	\$ 15.38	per 1,000 imp. gallons
(c) Bulk Water Rate	\$ 7.92	per cubic meter
	\$ 35.93	per 1,000 imp. gallons

(d) Minimum Bill

The minimum bill shall be the Base Charge.

2. BULK WATER METER

Bulk water can only be obtained by customers who have a FOB key and an account on which financial credits have been applied, A refundable deposit of \$30.00 shall be collected by the Utility when a FOB key is provided to a customer. The \$30.00 deposit shall be returned to the customer upon receipt of the FOB key to the Utility, following verification that the FOB key is in good working order. Lost or Stolen FOBs are the responsibility of the customer; failure to return the FOB to the Utility will result in default of the customer's deposit.

3. PUBLIC FIRE PROTECTION RATE

The total fire Protection Charge shall be \$697,705 per year. The Municipality of the District of East Hants shall pay the East Hants Water Utility quarterly for fire protection services the amount of \$174,426. The account shall be payable within 30 days of the date rendered.

4. RATES FOR SPRINKLER SERVICE

Each building having a sprinkler system installed shall pay annually for the service as follows:

Each building serviced by a sprinkler service pipe of 6" or less in diameter	\$360.00
Each building serviced by a sprinkler service pipe of 8" or more in diameter	\$480.00

The customer shall be responsible for the supply and installation, including all costs, of a sprinkler service pipe from the main in the street to the building, including a proper size control valve so that the service may be shut off, if necessary. All materials and procedures shall meet Utility standards. The Utility shall inspect the installation of same. The portions of the service pipe that extends from the main to the street line shall become the property of the Utility, and this portion shall be maintained and eventually replaced by the Utility when necessary.(See also the "Sprinkler Service Mains and Hydrant System" in the Schedule or Rules and Regulations.)

5. PRIVATE HYDRANT RATES

Privately owned hydrants supplied with water from the Utility's system through a connection which is not metered. (See also the "Sprinkler Service Mains and Hydrant System" in the Schedule or Rules and Regulations.)

Per hydrant per year	\$250.00.
----------------------	-----------

6. WATER FOR BUILDINGS OR WORKS UNDER CONSTRUCTION

The Utility may furnish water to any person requiring a supply thereof for the construction of a building or other works. This person shall deposit with the Utility such sum as may be determined by the Utility as is sufficient to defray the cost of making the necessary

A

connection to any water service or main together with the cost of the meter to be installed to measure the water consumed. Upon completion of the work and the return of the meter to the Utility, a refund will be made after deducting the cost, if any, of repairing the meter and of testing the same and payment of the base and connection charges and the consumption rates in respect to such installation.

7. RATES FOR WATER SUPPLIED FROM FIRE HYDRANTS

Whenever the use of any fire hydrant is desired for supplying water for any purpose, excepting those of the Fire Department for fire use, the Utility may grant a permit containing such terms and conditions as it considers necessary, including arrangements regarding supervision of the opening and closing of the hydrant and the keeping of a record of the time such hydrant is used. A charge of \$120.00 per permit shall be levied by the Utility plus consumption rate per Cubic meter (1,000 imperial gallons) as outlined in the rates. The Utility may also recover the cost of staff during supervision.

8. UNMETERED SERVICE

When circumstances require that a service connection is made without a meter, the minimum charge during the temporary service period shall be the Base Charge prorated according to the length of time the temporary service is required plus the Consumption Charge based on the average consumption for similar customers. A charge of \$120.00 will apply for service connection.

9. CONNECTION / DISCONNECTION / RECONNECTION FEE

The Utility shall charge a \$30.00 fee for the creation of a water account, notwithstanding the fact that no physical disconnection of the system may have occurred.

The Utility shall charge a \$50.00 fee for the installation of a meter or inspection thereof notwithstanding the fact that no physical disconnection of the system may have occurred. This fee shall be \$240.00 when a water is installed, or inspection performed, after normal working hours of the Utility.

If a customer requests a meter replacement, not deemed necessary by the Utility, or if a customer requests a type of meter other than that deemed appropriate by the Utility (i.e. radio read vs regular meter) the customer shall be responsible for the full cost of the meter in addition to the installation fee.

When water service has been suspended for any violation of the Rules and Regulations of the Utility, such water service shall not be re-established until a reconnection charge has been paid to the Utility. The fee shall be \$60.00 for the first violations and \$100.00 for successive violations within a period of one year. The fee shall be \$240.00 if done after normal working hours of the Utility.

10. CHARGE FOR NON-NEGOTIABLE CHEQUES

The Utility may charge a \$30.00 administration fee for cheques that, due to non-negotiability, have been rejected by the Utility's bank, or for payment through a pre-authorized payment plan which has been reversed or dishonored by the bank/financial institution.

A

11. CHARGE FOR USE OF INVESTIGATOR / COLLECTOR

The Utility may charge a \$30.00 fee for each visit by the Investigator/Collector to a customer whose account is being disputed or whose account is past due if it is determined that the account is correct.

12. CHARGE FOR MISSED APPOINTMENT BY CUSTOMERS

Where an appointment has been made by a customer to have a water service hooked up or a meter inspected, or water turned on to a property, or other visits to the property for the inception or maintenance of water service to the property, and the customer fails to keep the appointment or the plumbing is not completed to allow for installation of a water meter and the Utility's staff have to return to the property, there may be a charge of \$30.00 for each visit if, in the judgment of the Utility, it is required.

13. THEFT OF SERVICE

The Utility may impose penalties in addition to charges for service approved by these Regulations for each unauthorized water connection, as follows:

First incident	\$350.00
Second incident, and each incident thereafter	\$700.00

14. CHARGE FOR UNAUTHORIZED EXTENSIONS, ADDITIONS OR CONNECTIONS

The cost of removing the unauthorized extensions additions or connections including labour and materials together with any applicable charges including an estimate of the water used together with a \$200.00 service fee shall be paid by those who made the unauthorized connection.

15. CHARGE FOR METER TESTING

When a customer requests to have a meter tested for accuracy the Utility may charge \$100.00 for the testing for meters up to 1 ½" inches (37.5mm) in size. For meters greater than 1 ½ inches (37.5mm) the customer shall pay the actual cost of the testing.

16. SPECIAL SERVICE CHARGE:

A special service charge of \$50.00 (\$200.00 if such work is performed after regular working hours) shall be made to each customer receiving a necessary or requested service, such as the shutting off or turning on of water service or other special services not provided for elsewhere in the schedules or the rules and regulations. In the case where the shutting off is requested because there is no operable shut off valve serving the dwelling, an isolation valve must be installed at the customer's expense.

Despite subsection 9 where suspension of service is for non-payment only, the fees set out therein respecting connections or disconnection of service during regular working hours do not apply. There will only be one charge of \$50.00 for disconnection and reconnection once per year or in any 12 month period, otherwise, it is \$50.00 per visit.

A

17. **CHARGE FOR WATER BILL COPIES:**

The Utility may charge a fee of \$10.00 for every water bill copy issued outside of the regular billing cycle.

18. **HST CHARGE:**

HST will be added to all fees as required by law.