Spring 2023





Beginning April 1, 2023, RE Group will be taking over garbage collection services for East Hants. While the trucks and crews visiting your curbside are changing, all other services remain the same, from your garbage collection day to your bi-weekly limits.

Help us make the transition as easy as possible for everyone, by following these best practices for successful collection.

<u>#1 TIMING</u>

- Have all of your materials curbside by 7 a.m.
- Multiple trucks collect material from your property and they do not necessarily travel together.
- We have planned for additional fleet to service our growing communities which means earlier collection for many.

#2 ROAD ACCESS

- Some roads may experience adjusted services due to seasonal weather conditions, prior notification will be given.
- Information on road ownership (and where to direct questions on maintenance) can be found at easthants.ca/roads.

<u>#3 RIGHT TO REFUSE</u>

 Solid waste contractors can refuse collection for safety reasons such as rodents, insects (active hives), road conditions, and reduced access to collection points (snow/ice, parked vehicles).

#4 COLLECTION BOXES

- Use a divider to keep garbage and recycling bags separate.
- All civic numbers using the box must be marked on it (e.g., locations with end-of-lane collection).
- Loose material inside or around boxes will not be collected.
- Old appliances, such as freezers, cannot be used as collection boxes.
- Collection boxes, bins, bags, and materials setout for collection must be within 3 meters of the curb for collection.
- Make sure you group similar materials and leave space between them so they can be easily identified.
- Consider the location of your collection box from the perspective of the collection crew. Are there any trees/bushes hiding the box? Are there any decorative walls that block it from view?

Note: Collection crews are not permitted to cross the road to pick up items. For safety, material is collected on one side of a road at a time.

easthants.ca/solid-waste



TAKE FULL ADVANTAGE OF YOUR CURBSIDE SERVICES IN 2023!

GARBAGE: Limit 5 bags

- No RED, YELLOW or ORANGE bags will be collected
- Black or green bags ONLY
- Max weight 25kg/55lbs per bag
- No construction & renovation waste

FURNITURE:

- Limit 3 pieces (e.g. sofa or chair)
- Max weight 100kg/220lbs per item

ORGANICS:

- 1 municipal issued cart (max. 220lbs)
- 6 paper leaf bags
- 5 bundles of brush (2ft x 2ft x 4ft bundles; max 35lbs; no branch diameter larger than 2.5 inches)

RECYCLABLES: Limit 8 bags/bundles

- Clear or transparent blue bags only
- Max weight 25kg/55lbs per bag

ELECTRONICS:

- 1 larger item (e.g. TV or computer)
- 1 small box of accessories (e.g. cords, remotes, computer mice, keyboards)

METAL:

- 1 household appliance (e.g. stove)
- 3 smaller items (bicycle, BBQ)

LIMITS & RESTRICTIONS

The table to the left outlines the collection limits (quantity) and restrictions (weights & materials) for a residential household on every collection day. If you own an apartment building or business and would like more information on limits at those locations please call the Solid Waste Hotline(see number below). Note: Garbage and recycling bags are not to exceed standard sizes (~25 inches x 33 inches).

SAME DAY COLLECTION WITH MULTIPLE TRUCKS

Curbside collection is based on week 1 = collection and week 2 = no collection. Therefore, garbage, recyclables, green cart and other acceptable items must be placed curbside on the same day. Multiple trucks mean that collection of some materials may be earlier in the day compared to other materials.

REPORTING A MISSED COLLECTION

If you believe your material was missed, or you have a collection concern, please let us know. Report your concern to the Solid Waste Hotline (same day is best!). If it is after 4 p.m. please leave a message with your name, number, civic address and concern.

BUNGEE CORDS

On collection day, please make sure that all bungee cords or green bin ties are removed as they can cause a potential safety risk to our collection crews.

NOT ACCEPTED FOR CURBSIDE COLLECTION

- Construction & demolition material (e.g., drywall, siding, flooring, insulation, decking, doors etc.)
- Unsorted waste
- Loose garbage inside collection boxes or cans

Reminder: Municipal green carts are for organics only, not regular garbage.

Solid Waste Hotline: 1-888-873-3332



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Join the other 5800+ East Hants residents who have already downloaded the East Hants Waste Wizard App and email notification system! What are you waiting for? Benefits include:



Users have searched our 'What Goes Where' database more than 91,900 times to ensure they got garbage sorted! Don't see the item you're looking for - Submit it.

BE THE FIRST TO KNOW

If your garbage collection is delayed or cancelled due to a winter storm, construction season, or service delays, we'll let you know.

DON'T MISS OUT!

Receive reminders to put out your garbage and for our annual or special events, e.g., our Household Hazardous Waste Event.

FIND YOUR COLLECTION DAY

In addition to using the app, you can visit our website at: easthants.ca/solid-waste

STEP 1:

Enter your address.

STEP 2:

View your collection area.

STEP 3:

Scroll down to see your calendar for the year.

N	ly Schedule		•
	My Schedule	What Goes Where?	Ia. Report illegal dumping
	Type your home addres	ss (house number and stre	et name).
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scan me to get started

easthants.ca/wastewizard

2

East Hants Waste Management Centre (WMC)

1306 Georgefield Road, Upper Kennetcook

Monday to Friday 8 a.m. to 4 p.m.

Saturdavs 8 a.m. to 2 p.m.

Sundays & Holidays Closed

Loads should arrive at the WMC 30-minutes prior to closing to allow for unloading and weigh out.

PROCEDURE

#1

- All vehicles must stop at the scale house.
- Declare load.
- Get directions.
- Confirm if fees are applicable.

#2

 Unload materials at designated zones as directed.

#3

- On exit, stop at scale house
- Pay any applicable fees.

FEES

- As part of the Municipality's Solid Waste Fee charged on residential dwellings, residents are exempt from tipping fees under the following conditions:
 - The material coming in is from a property paying the annual fee.
 - The resident of the property is bringing the material to the facility themselves (they can be the passenger).
 - The vehicle is not a commercial vehicle.

If you have a business or are looking to borrow a commercial vehicle to bring your household's material in, please contact us ahead of time to confirm details for your exemption.

- Tipping fees are charged to all industrial, commercial and institutional locations and vehicles.
 - As noted above, if you are a resident using a work truck or borrowing a truck and bring materials in you may be charged a tipping fee. Again, call prior to arriving if this is your situation to discuss your exemption.
- Account setup is available for businesses. Contact us for more information.
- We do not accept cash at the facility debit, credit or account only.
- Tipping exemptions (waiving of fees) is only available by approval of the CAO. For information on that process please contact us.
- The tipping fee pricing schedule is available on our website.



SITE ZONES



REMINDERS

- All material must be sorted.
- Loads should be tarped to avoid unintentional littering.
- Children and pets must remain inside vehicles at all times.
- Consider the site like a construction site, wear proper footwear and bring gloves.
- Scavenging of materials at the site is NOT permitted.

Solid Waste Hotline: 1-888-873-3332



COLLECTION SCHEDULE 2023-2024

Mav 2023

AREA 1

COLLECTION DAY

Solid Waste Hotline: 1-888-873-3332

www.easthants.ca

Material **must be** curbside by 7 am on your collection day.

Garbage - max. 5 bags (no bag to exceed 55lbs) Recycling - max. 8 bags/bundles Organics Cart - max. weight 220lbs Alternate Holiday Collection

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Sign-up for regular curbside collection notifications or service alerts now! Sign-up at www.easthants.ca/solid-waste or call the Solid Waste Hotline and we'll sign you up!



COLLECTION SCHEDULE 2023-2024 AREA 2

Solid Waste Hotline: 1-888-873-3332

www.easthants.ca

Material **must be** curbside by 7 am on your collection day.

Garbage - max. 5 bags (no bag to exceed 55lbs) Recycling - max. 8 bags/bundles Organics Cart - max. weight 220lbs Alternate Holiday Collection

COLLECTION DAY

		Арі	ril 20	023					Ma	y 20)23					Jur	ne 20	023		
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9 Easter	10 Easter Monday	11	12	13	14	15	14	15	16	17	18	19	20	11	12	13	14	15	16	17
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2	3	4	5	6	7	8	6	7 Civic Holiday	8	9	10	11	12	3	4 Labour Day	5	6	7	8	9
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8	9 Thanksgiving Day	10	11	12	13	14	5	6	7	8	9	10	11 Remembrance Day	3	4	5	6	7	8	9
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28	29	30	31				25	26	27	28	29			²⁴ / ₃₁	25	26	27	28	29 Good Friday	30 Good Friday Collection

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EAST HANTS WASTE SEPARATION GUIDE FOR RESIDENTS 2023



ORGANICS: GREEN CART Max. Weight 220lbs

All Food Waste

Including fruit and vegetable peelings, meat, fish, dairy products, cooking oil and fat (cooled, wipe with paper towel and place in cart), bones, coffee grounds & filters, tea bags, eggshells

Yard Waste/Other

- Grass, leaves, twigs, plants, sawdust, wood shavings
- Brush in maximum of 5 bundles (one bundle equals 2ft x 2ft x 4ft)
- Kitty litter

Soiled Paper

Paper towels, tissues, paper plates, napkins, sugar & flour bags, freezer & waxed paper, pizza boxes

Not for the Cart

- x No plastic bags (including those labeled 'biodegradable') x No milk containers
- x No ashes
 - x No cans, bottles, or cups
 - x No decorations or wire wreaths

Note:

Excess organic material can be placed next to your green cart in up to 6 paper bags or open top containers, like a cardboard box, year round.

x No rocks, sod, or dirt

x No dog feces

RECYCLABLES: BLUE BAGS Max. 8 bags/bundles per collection, transparent blue or clear bags only

Bag #1: Paper Products

- Textiles
- Catalogues, magazines, flyers
- Boxboard (e.g. cereal, tissue, and cracker boxes)
- Phonebooks
- Office & school paper
- Paper egg cartons
- Paper towel & toilet paper cores
- · Corrugated cardboard (must be bundled no larger than 2ft x 3ft x 1ft)
- Newsprint
- Envelopes, file folders
- Non donate-able books (hard covers are garbage)

Bag #2: Containers

- Stvrofoam[™]
- Aluminum cans & pie plates
- Glass bottles & jars, milk cartons, jugs & bags
- Steel & tin cans
- Juice boxes/tetra packs

Recycling Collection Notes:

- Paper must be clean and dry. Metal fasteners and plastic bindings must be removed and placed in regular garbage.
- Containers must be clean and dry, NO CAPS, NO NEEDLES
- Beverage containers (excluding milk products) can be returned to an ENVIRO-DEPOT™ for refund

Metal & Electronics Collection:

- A separate truck is used to collect metal items, therefore, collection may occur at a different time from your other recyclables. Please make sure your metal items are visible (not hidden by other bags).
- 1 large household appliance per collection (stove, fridge, etc.)
- Up to 3 other large metal items will be collected bi-weekly Examples: microwaves, toasters, air conditioner, dehumidifier, bicycle, BBQ, cardboard box with pots, pans, utensils
- CFCs do not need to be removed from fridges for collection (the Municipality will remove CFCs)
- Items that cannot fit into the collection truck will not be collected
- Electronic Waste Max. 1 larger electronic (TV, computer) and 1 cardboard box (1ft x 1ft x 2ft maximum) of smaller electronics (E-Readers, GPS Units, video game systems & controllers, external hard drives, optical drives & modems) per collection

GARBAGE: BLACK BAGS Max. 5 bags per collection, black or green bags only

- Aluminum foil (soiled)

 - Coffee cups (disposable)
- Floor sweepings
- Frozen juice cans
- Note:

Garbage in RED, YELLOW or ORANGE bags will not be collected.

• Batteries (all types)

• Corrosive cleaners

Up to three large pieces of furniture (i.e. mattress, sofa), or other small household items can be placed for collection on your regular garbage day.

Construction & Demolition Debris (C&D) is not collected curbside and should be taken to the Waste Management Centre in Georgefield for disposal. C&D includes siding, wood, flooring, windows, insulation, etc.

ACCEPTABLE ITEMS

(at mobile events and the Waste Management Centre)

- Pesticides/herbicides • Gas & oil Aerosol cans *
- Paint * (empty cans too)
- Poisons
- Aerosols
- Propane tanks & cylinders

DROP-OFF DETAILS

East Hants Waste Management Centre (WMC) 1306 Georgefield Road Monday to Friday: 8 a.m. - 4 p.m. Saturday: 8 a.m. - 2 p.m. Sunday: CLOSED



Note: HHW items are not accepted curbside for collection. Items marked * are eligible for drop-off at your local ENVIRO-DEPOT™

- - Toothpaste tubes
- Microwave popcorn bags • Vacuum cleaner bags Diapers & baby wipes
- Potato chip bags
 - Dog feces
- Light bulbs (wrapped) Broken glass, ceramic dishes (wrapped)
- Cleaner containers (non-recyclable)

Broken toys

EXIT RAMP CHALLENGE JOIN THE 2023 CHALLENGE!

ROGRESS

Sharps Collector Collecteur d'aiguilles

JOIN THE 2023 CHALLENGE! Want to earn \$500 for your eligible community group? Apply by email, solidwaste@easthants.ca or call the Solid Waste Hotline, 1-888-873-3332

PUT SHARPS IN THEIR PLACE and help keep curbside collection crews safe

BREAT NOVA SCOTU PICK-ME-UF

IN IN PROGRESS

CLEAN UP IN PROGRESS

Our collection partners are seeing an increase of sharps in residential waste. Please make sure sharps are stored in proper containers and disposed of safely.

Pick up and drop off your free Nova Scotia Safe Sharps containers and unused medication at your local pharmacy.

LOVE THEM OR HATE THEM: FLYERS!

The arrival of weekly flyers can be a welcome tool for planning the grocery shop or finding the best deals for a hobby or reno project.

However, if you find flyers a nuisance here's what you can do:

 Contact your flyer distributor to be removed from the delivery list* Saltwire Network 1-800-565-3339 Flyer Services Ltd 902-678-9217

500130 330X4

(if neither of the distributors above services your area there should be identifying information within your flyer pack on the company to contact)

- Post a sign in your window or a note on your mailbox stating 'No Flyers'
- For those who love flyers, consider subscribing to the online version to reduce paper and packaging waste

Solid Waste Hotline: 1-888-873-3332